



Arrivals and departures policy

Market Rasen preschool will ensure that all children are greeted warmly and made to feel welcome upon their arrival and staff will ensure that they depart safely at the end of every session.

Arrivals

- An accurate record/registration form will be kept of all children who attend the setting.
- No child will be admitted into preschool until the registration form is complete with all necessary information as identified in the EYFS.
- A register will be kept; arrival and departure times of children will be recorded supplemented by regular head counts throughout the day. The register will be kept on the premises at all times. A copy of the register will be taken on outings and trips. The register is taken using EyLog app on a tablet which saves to a management portal so that we can access it at any time
- A senior member of staff will immediately record a child's arrival at the setting.
- Familiar staff will greet children and parents.

Departures

- Parents may collect children at any time during the session as long as this arrangement has been made with the manager/deputy when dropping off that morning.
- Children will only be released to their parents/carers or the person on the permission forms unless the setting has been informed of changes beforehand and a password given.
- Market Rasen preschool reserves the right to refuse to release a child from our care if there is any doubt as to the authenticity of the person collecting the child.
- Children must be marked out on the register by management staff if left before 3pm.
- Departure times will be recorded by management staff.

Escorting of children

- All regular escorts will be known to Market Rasen Preschool and must hold a current DBS check where appropriate.
- A full risk assessment will be carried out before the children are escorted.

- Adult; child ratio requirements will be exceeded where necessary.
- Children will walk in pairs where possible.
- A 'walkodile' is available if staff feel it may be useful on an outing.
- Staff will ensure that children walk on the inside of the path where possible.
- When crossing a road a staff member will be at each end of the group, ensuring they are first to enter the road and the last to leave the road.

Market Rasen preschool will incorporate road safety training for the children and staff into their curriculum.

Non collection of children

Market Rasen Preschool will ensure that in the event of a child not being collected at the expected time the following procedure will apply;

- Staff members will remain with the child and give reassurance.
- Two staff members will remain on the premises at all times.
- Attempts will be made to contact the parents/carer.
- In the event that the parents/carers cannot be contacted, attempts will be made to contact those persons named as emergency contacts on the child's registration form.
- If no contact has been within 1 hour, the Lincolnshire Safeguarding Children's Partnership will be informed - customer service centre.
- Following referral through a phonecall to customer services - Secure email referral form to area team as advised by customer service centre;
- Ensure appropriate follow up.

Lincolnshire Safeguarding Children's Partnership customer service centre.

Office hours; tel; 01522 782111

Out of hours; 01522 782333